

What is notable about this grade is that it is measured according to 50 different metrics including equity, outcomes, community benefits, inclusivity, cost efficiency, and patient safety and satisfaction. The information in obtaining this grade was not provided by TBHC but rather gathered from public sources.

And finally, we also saw [an increase in patient satisfaction](#) with the addition of a star. A big factor has been the improvement of patient satisfaction scores (Health First also recognized a measurable increase in patient satisfaction). For this progress, I want to thank Chief Quality and Patient Experience Officer, Lenny Gorelik who has worked hard with the Quality team, and Judy McLaughlin, Chief Nurse Officer, and her team.

Ease of appointment making

Many physicians and their staff want to help patients make appointments. This is easy.

- Going to MyChart ([MyChart](#)). If your patient is not signed up for MyChart, now is the time to encourage them to do so!
- Calling 1.888.TBHC.NOW (1.888.824.2669).
- These options are easily by going to our home page

at [718.260.2749](#), which is really easy to remember!

For TBHC staff physicians (and all staff), you can directly call 718.260.2749 or email [tbhc@nyc.gov](#).

Building connections

I intend to focus on building our interconnectedness with each other and with community physicians. We'll be trying new ways to improve communication, better share info and get the right info to the right person at the right time. When we work as a fine-tuned collaborative team, it is safer for our patients, more effective and less costly.

To that end, in 2024, we plan to work on an app that will facilitate communication between community providers and the main hospital. I am very excited for this project and think it will be an important step forward.

Reach out to me!

Please feel free to reach out to me with your comments, suggestions, news. You can call x6733 or 917.310.0349. You can also email me at [tbhc@nyc.gov](#).

Thank you again for being so supportive. It is an honor to represent you both at the hospital and in the community.

The FDA and CDC have approved the 2023-2024 version of the COVID-19 vaccine. Here are a few key points to know:

- Everyone 6 months and up is eligible for this shot, regardless of their previous vaccination history.
- This is NOT being called a booster. It is now considered the 2023-2024 vaccine, similar to how we refer to the seasonal flu vaccines.
- For those 5 years and up, the vaccine is a single dose, whether the child has gotten COVID vaccines in the past or not.
- For children 6 months through 4 years, it is a three-dose series. Previous shots count towards the three dose count.
- Those 65 years and up will be eligible for an additional "booster" of the vaccine FOUR months after receiving the 2023-2024 vaccine.
- Those deemed moderately to severely immunocompromised by their provider may also be eligible for a "booster" of the 2023-2024 vaccine TWO months after receiving the 2023-2024 vaccine (patients on

- A** chemotherapy or other immunosuppressive medications, HIV patients with significant viral loads).
- This COVID shot can be given along with flu and RSV vaccines. Keep in mind that the best protection is likely to last about 4 months with the COVID vaccine and about 6 months with the influenza vaccine. Flu season has been starting and ending later than in past years (December to June). Thus, timing the autumn vaccines together may make sense in November for the best defense against the flu, but one may want to get their 2023-2024 COVID vaccine sooner. If patients are hesitant, or unlikely to come back for a second vaccine, it may make sense to include the flu vaccine at the same time. RSV vaccines will be available soon for those over 60 years of age.
 - All insurance plans cover the vaccine and administration charge without a copay.

TBHC's Vaccine Center has the new COVID-19 vaccine in stock for all ages. Appointments can be scheduled through the [Vaccine Center](#).

Our partnership with New York City (FBI & Blood Special) (1.2n/d)-lists (Nsh6.9k CCBS) has opened up



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Attending

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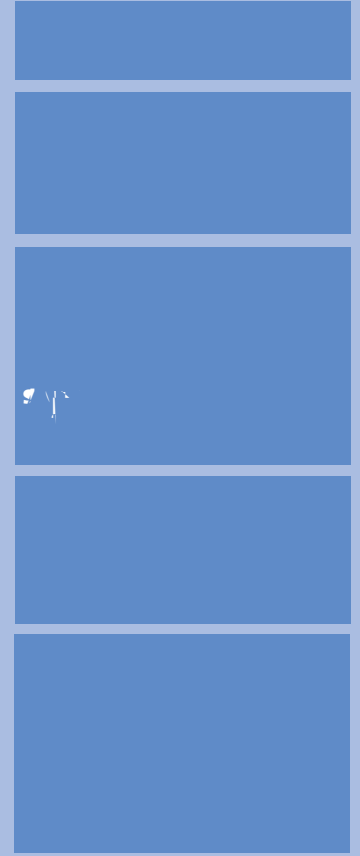
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Chair



Director, Emergency Ultrasound



 **CMO**
UPDATE

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Marketing and Communications Department.

If you have an idea for an article or feedback on this newsletter, please contact Kim Flodin at x8271 or kflodin@tbh.org.

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