





# WHAT QUALITY MEANS TO PATIENTS

It's one thing for TBHC to tell the community, staff, physicians and patients that we received this prestigious grade, it's another to hear from our patients what excellence means in their lives.

Patient safety + bariatric surgery  
= finally losing the weight

Patient safety + spinal surgery  
= renewed hope

"I had uncontrollable diabetes and weighed 205 pounds. Today, I am 137 pounds and my diabetes is under control. With the help of Dr. Prat, and the rest of the Weight Loss Center, I'm looking forward to a longer, happy life." —Bariatric patient Diana Walton

"I had been treated by countless medical professionals who consistently told me I had to learn to live with my condition. Years were stolen, spent in bed, unable to move. Dr. Cohen and his team did for me what no other doctor had been able to: they fixed my condition." —Spinal patient Barbara Williams

Patient safety + orthopaedic surgery  
= moving pain free

Patient safety + world-class heart care  
= local, lifesaving treatment

"I tripped and hurt my knee, but I was afraid of surgery. Finally my acupuncturist told me, 'Go to Dr. Joseph Fetto at The Brooklyn Hospital Center.' From the welcome, to the nurses at bedside, to transport, to the procedure itself, everyone was lovely. In three weeks, I was back in a dance class."  
—Orthopaedic surgery patient Elspeth Macdonald

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